



November 10, 2022

Important Notice

For customers who are using the GT-DMB-N, GT-DMB-LVN, and GT-DB-VN entrance stations
manufactured before 7 Dec 2021

A vulnerability had been confirmed in Video Multi-Tenant System Entrance Stations, GT-DMB-N, GT-DMB-LVN, and GT-DB-VN, sold by Aiphone in between June 2017 and December 2021. While the attack requires very high technical knowledge and skills it can affect the data in these devices and grant the attacker unauthorized access to the property.

■Products

GT Video Multi-Tenant System Entrance Station

GT-DMB-N, GT-DMB-LVN, GT-DB-VN



AIPHONE GT-DMB-N



AIPHONE GT-DMB-LVN



GT-DB-VN

■Details of the vulnerability

By illegally obtaining and modifying the configuration in the Products, attackers can release the gate or door to which the GT entrance station is connected to. This attack requires highly sophisticated technical knowledge and skill sets.

Hence there have been no incident reports of this nature to this day.

Also, all the models manufactured after 7 December 2021 are not affected by this vulnerability and no action is required.

■Contact

If you are currently using these devices and have any questions or requests regarding this matter, please contact us by the URL below. We'll reply to you via the email address you've provided to us.

▶ Contact us URL: <https://www.aiphone.com.au/contact/>

Personal information provided by customers will not be used for any purpose other than to respond to inquiries about these products.