



# Aiphone Circular

#63-20

December 25, 2020

**Subject: Discontinuation of IS system and IX-MV**

Dear Valued partners:

Thank you for your continuous support for AIPHONE business.

We are very sorry for this sudden notice that **IS system** and **IX-MV** will be **discontinued** on **June, 2021 shipment**.

We would like you to take following actions;

- \***Stop new proposal of IS system and IX-MV, and change to IX system**
- \***Change from IS system to IX system for existing proposals**
- \***Change from IX-MV to IX-MV7 for existing proposals**
- \***Place firm order of IS system and IX-MV as soon as possible**
- \***Inform us forecast order placement until June as soon as possible**

The models to be discontinued:

IS-MV, IS-DV, IS-DVF, IS-SS, IS-SS-2G, IS-RS, IS-CCU, IS-SCU, IS-RCU  
IS-IPMV, IS-IPDV, IS-IPDVF, IS-IPC, IS-SOFT  
IX-MV

If any problems may occur caused by the above, please ask to sales staff.

The reason of discontinuation is that some components are not available from the manufacturer, Asahi Kasei Microdevices (AKM). Their semiconductor factory had on fire in October and had stopped production. They have decided to discontinue some components. We have been using those components to our many products, and it becomes obviously in shortage of stock. To solve this problem, we have been studied, and finally decided that some of the products will be redesigned and some will be discontinued depending on substitute products or cost effectiveness. Fortunately, IS system and IX-MV can be substituted to IX system, that is why we made this decision for discontinuation.

For your reference, AKM produces a lot of electronic components like LSI, sensor, etc., so not only Aiphone but also other manufacturers have faced same difficulties.

We would appreciate your understanding for the above and apologies for any inconvenience by this matter.

Best regards,  
From the desk of International Sales Department  
AIPHONE CO., LTD.

***We are committed to become  
a reliable business partner.***

.....