# **Z AIPHONE**®

# **IX Mobile Installation for Android™**

The IX Mobile app turns mobile devices running Android<sup>™</sup> 4.1 or higher into an IX Series sub master station. Follow the steps below to configure the IX Series system and to prepare the mobile device(s) for connection via WiFi or over a cellular network with a VPN connection. Please note the mobile device running the IX Mobile app and the IX Series system must be connected to the same network.

# Adding a Mobile Device to the IX Support Tool

- An IX-MV master station and an RY-IP44 adaptor are required in the system for the IX Mobile App to work --The IX Series hardware devices must be programmed and operational prior to adding the IX Mobile device -

Open the IX Support Tool and log in to the system being programmed.

### Expand the **1** Station Information tree and click on **2** Identification.

On the next available line, 6 assign a Number\*, Name\*, and select **Master Station** as the Type for the mobile app. Repeat steps for each instance of IX Mobile app that needs to be added to the system.

Station View		Station Information Identification						
Station Information	#	Number	Name	Name (furigana)	Location	Туре		
2 Identification	001	100	Video			Video Door Station		
ID and Password	002	101	Audio			Audio Only Door Station		
- Network Settings	003	200	Master 1			Master Station		
System Information	06		Master 2			Master Station		
Contact / Audio Output Settings	3 005	202	Mobile Device			Master Station		

Ŵ	Note Station	Information here	e to refe	er to later
Number	Name	IP Address		
		<u> </u>		
			•	
			•	•
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		.		

Click the **Click the** button to save changes.

#### • Expand the **O** Network Settings tree and click on **O** IP Address.

The IP Address of the added device(s) will be blank. Enter an <sup>(3)</sup> IP Address\* and Subnet Mask within the same range as the other devices in the system.

Station View						_	Network Settings IP Address								
Station View		#	Number	Name	Location	Туре		IPv4 Address IP Address Subnet Mask							
- Station Information	*		Number	Warne	Location	1900	ľ	1	2	3	4	1	2	3	4
Identification	E	001	100	Video		Video Door Station		192	168	1	111	255	255	255	0
ID and Password		002	101	Audio		Audio Only Door Station		192	168	1	112	255	255	255	0
A Network Settings		003	200	Master 1		Master Station		192	168	1	113	255	255	255	0
5 IP Address		004	201	Master 2		Master Station		192	168	1	114	255	255	255	0
DNS	-	005	202	Mobile Device		Master Station	6	192	168	1	116	255	255	255	0

Click the **Click the** button to save changes.

Click File, then Upload Settings To Station.

Select the hardware stations from the list and click Start Upload. Click OK on the pop-up to upload the settings.

# **Configuration File**

The IX Support Tool creates a configuration file for each device in the system and saves it to a folder within the Support Tool program folder. Once all programming changes have been made and uploaded, the configuration file will need to be copied to the mobile device.

- The folder containing the configuration file may be hidden. To show hidden folders, open Windows Explorer and click
- Organize. Click @ Folder and search options. Select the @ View tab and select the radio button beside

#### O Show hidden files, folders, and drives then click OK.

1 Organize 💌	🍌 Open with Adobe A		Advanced settings:
Cut       Copy       Paste       Undo       Redo       Select all       Layout       Folder and s       Celete       Rename       Remove pro       Properties		General View Search Folder views You can apply the view (such as Details or icons) that you are using for this folder to all folders of this type. Apply to Folders Advanced settings:	<ul> <li>Files and Folders</li> <li>Aways show icons, never thumbnalis</li> <li>Aways show menus</li> <li>Display file icon on thumbnalis</li> <li>Display file icon on thumbnalis</li> <li>Display file icon in folder tips</li> <li>Display the full path in the title bar (Classic theme only)</li> <li>Hidden files and folders</li> <li>Dont show hidden files, folders, or drives</li> <li>Show hidden files, folders, and drives</li> <li>Hide entry drives in the Computer folder</li> </ul>
			G OK Conset

 Navigate to "C:\Program Files(x86)\Support Tool\System Data\(name of system)\Setting" and select the configuration file that is associated with the mobile device. It will be identified by the Station Number that was assigned to it in the IX Support Tool. Copy the configuration file to a location on the programming PC that can easily be transferred to the mobile device.

Note: If using a 32-bit operating system, navigate to C:\Program Files\Support Tool\System Data\(name of system)\Setting

For Programmers/Installers:

We recommend writing the station Number, Name, and IP Address into this table for reference when setting up the IX Mobile app.

# App Installation and Setup

Install the IX Mobile app from the <u>Google Play<sup>™</sup> store</u>. ► Google play

 Connect to the WiFi network associated with the IX Series system installation. Once connected, tap and hold on the connected network.

2 A pop-up will appear. Tap Modify network config.

3 Check the box beside Show advanced options.

Under IP settings, select Static and enter the IP Address that was assigned when configuring the app with the IX Support Tool. Once entered, tap Save.

Connect the mobile device to the PC used for programming the system. Using the PC, navigate to the mobile device and locate the ixapp\_settings folder. Paste/transfer the configuration file saved from the IX Support Tool to this folder.

Launch the application on the mobile device. Tap the Menu icon, then tap Settings.

#### 7 Tap Setup.

Enter the Admin ID and Password and tap **OK**.

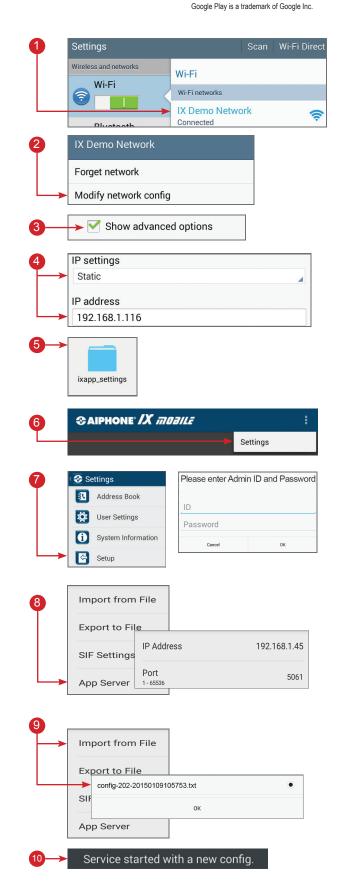
Default ID: admin Default Password: admin

#### 8 Tap App Server.

Enter the IP Address and Port Number for the App Server (RY-IP44). Refer to the RY-IP44 instructions for information on setting up the App Server.

#### 9 Tap Import from File.

Select the configuration file that was transferred to this device in Step 5. Tap  $\mathbf{OK}$ .



0 A pop-up will appear stating "Service started with a new config."

10 To unlock the app, call the mobile device from a master station in the system.

For more details about the features and information above, please contact Technical Support between 6:00am and 4:30pm (Pacific Time) M-F Aiphone Corporation | tech@aiphone.com | www.aiphone.com/home | P: 800.692.0200